

Cancellations, Returns, Refunds and Exchange Policy

- Returns typically get processed within 1-2 business days of receipt of return to Lark Game Tables.
- Refunds will be the original method of payment. Refunds will be processed in accordance with this timeline; however, you may not see the funds back in your account for approximately 5 business days, subject to the credit card processors' policies for processing refunds.
- The timeline for exchanges depends on in-stock inventory to manufacture your project or component and are subject to prevailing lead times. We will update you upon receipt when processing your exchange.

	Before the purchase(s) ships	After the purchase(s) ships		
		No Damage	Damage recorded <u>AT</u> time of delivery ^{Note8}	Damage recorded <u>AFTER</u> time of delivery
Returns	Not applicable	Yes. See notes 1,2,3,6	Yes.	No
Refunds	Yes. See note 3	Yes. See notes 1,2,3,6	Yes. See note 4	No. See note 5,7
Exchanges	Yes, See note 3	Yes. See notes 1,2,3,6	No	No

Note 1. Pre-authorization required. No pre-authorized returns will be accepted.

Note 2. Must be returned in new condition and in original packaging.

Note 3. Refund will be original purchase amount, less 10% and applicable transportation fees incurred. For example, if you cancel your order a week before it ships and freight has been scheduled the refund will be the original purchase amount less 10% AND any fees paid to cancel the shipment.

Note 4. Damage must be recorded at time of delivery in accordance with the Lark Shipping Terms

Note 5. Replacement parts are available for purchase. Contact Lark Game Tables for pricing and details.

Note 6. Client responsible for return freight/parcel scheduling and associated fees.

Note 7. Lark Game Tables schedules and pays freight/parcel for replacement parts.

Note 8. Reference the Lark Game Tables Shipping Policies found in the Terms of Service for complete instructions.

Additionally an online video tutorial and checklist are available on the Lark Game Tables website in the Shipping footer section of the website. **IT IS CRITICAL CLIENTS FOLLOW THESE POLICIES IN ORDER TO PROPERLY RECEIVE THEIR ORDERS AND BE ABLE TO MAKE DAMAGE CLAIMS SHOULD ISSUES ARISE!**

Effective 1 March 2026